

#### **Financial Statements Audit Report**

## Cities Insurance Association of Washington

**Grant County** 

For the period December 1, 2016 through November 30, 2017

Published June 18, 2018 Report No. 1021547





## Office of the Washington State Auditor Pat McCarthy

June 18, 2018

Board of Directors Cities Insurance Association of Washington Ephrata, Washington

#### **Report on Financial Statements**

Please find attached our report on the Cities Insurance Association of Washington's financial statements.

We are issuing this report in order to provide information on the Program's financial condition.

Sincerely,

Pat McCarthy

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State Auditor

Olympia, WA

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# INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

#### Cities Insurance Association of Washington Grant County December 1, 2016 through November 30, 2017

Board of Directors Cities Insurance Association of Washington Ephrata, Washington

We have audited, in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States, the financial statements of the Cities Insurance Association of Washington, Grant County, Washington, as of and for the year ended November 30, 2017, and the related notes to the financial statements, which collectively comprise the Program's basic financial statements, and have issued our report thereon dated June 7, 2018.

#### INTERNAL CONTROL OVER FINANCIAL REPORTING

In planning and performing our audit of the financial statements, we considered the Program's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the Program's internal control. Accordingly, we do not express an opinion on the effectiveness of the Program's internal control.

A *deficiency in internal control* exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A *material weakness* is a deficiency, or a combination of deficiencies, in internal control such that there is a reasonable possibility that a material misstatement of the Program's financial statements will not be prevented, or detected and corrected on a timely basis. A *significant deficiency* is a deficiency, or a combination of

deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

#### COMPLIANCE AND OTHER MATTERS

As part of obtaining reasonable assurance about whether the Program's financial statements are free from material misstatement, we performed tests of the Program's compliance with certain provisions of laws, regulations, contracts and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion.

The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

#### PURPOSE OF THIS REPORT

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Program's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the Program's internal control and compliance. Accordingly, this communication is not suitable for any other purpose. However,

this report is a matter of public record and its distribution is not limited. It also serves to disseminate information to the public as a reporting tool to help citizens assess government operations.

Pat McCarthy

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**State Auditor** 

Olympia, WA

June 7, 2018

## INDEPENDENT AUDITOR'S REPORT ON FINANCIAL STATEMENTS

#### Cities Insurance Association of Washington Grant County December 1, 2016 through November 30, 2017

Board of Directors Cities Insurance Association of Washington Ephrata, Washington

#### REPORT ON THE FINANCIAL STATEMENTS

We have audited the accompanying financial statements of the Cities Insurance Association of Washington, Grant County, Washington, as of and for the year ended November 30, 2017, and the related notes to the financial statements, which collectively comprise the Program's basic financial statements as listed on page 10.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether

due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Program's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Program's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### **Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Cities Insurance Association of Washington, as of November 30, 2017, and the changes in financial position and cash flows thereof for the year then ended in accordance with accounting principles generally accepted in the United States of America.

#### Other Matters

#### Required Supplementary Information

Accounting principles generally accepted in the United States of America require that the management's discussion and analysis and required supplementary information listed on page 10 be presented to supplement the basic financial statements. Such information, although not a part of the basic financial statements, is required by the Governmental Accounting Standards Board who considers it to be an essential part of financial reporting for placing the basic financial statements in an appropriate operational, economic or historical context. We have applied certain limited procedures to the required supplementary information in accordance with auditing standards generally accepted in the United States of America, which consisted of inquiries of management about the methods of preparing the information and comparing the information for consistency with management's responses to our inquiries, the basic financial statements, and other knowledge we obtained during our audit of the basic financial statements. We do not express an opinion or provide any assurance on the information because the limited procedures do not provide us with sufficient evidence to express an opinion or provide any assurance.

#### Supplementary and Other Information

Our audit was conducted for the purpose of forming an opinion on the financial statements that collectively comprise the Program's basic financial statements as a whole. The List of

Participating Members and DES Schedule of Expenses are presented for purposes of additional analysis and are not a required part of the basic financial statements. Such information has not been subjected to the auditing procedures applied in the audit of the basic financial statements and, accordingly, we do not express an opinion or provide any assurance on it.

## OTHER REPORTING REQUIRED BY GOVERNMENT AUDITING STANDARDS

In accordance with *Government Auditing Standards*, we have also issued our report dated June 7, 2018 on our consideration of the Program's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the Program's internal control over financial reporting and compliance.

Pat McCarthy

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State Auditor

Olympia, WA

June 7, 2018

#### FINANCIAL SECTION

#### Cities Insurance Association of Washington Grant County December 1, 2016 through November 30, 2017

#### REQUIRED SUPPLEMENTARY INFORMATION

Management's Discussion and Analysis – 2017

#### BASIC FINANCIAL STATEMENTS

Balance Sheet – 2017 Statement of Revenues, Expenses and Changes in Fund Net Position – 2017 Statement of Cash Flows – 2017 Notes to Financial Statements – 2017

#### REQUIRED SUPPLEMENTARY INFORMATION

Ten-Year Claims Development Information – 2017

#### SUPPLEMENTARY AND OTHER INFORMATION

List of Participating Members – 2017 DES Schedule of Expenses – 2017

#### CITIES INSURANCE ASSOCIATION OF WASHINGTON

Management's Discussion and Analysis December 1, 2016 through November 30, 2017

The management of the Cities Insurance Association of Washington (CIAW) offers readers of the program's financial statements this narrative overview and analysis of the financial activities of the CIAW for the fiscal year ending November 30, 2017. Readers of this analysis are encouraged to consider the information presented here in conjunction with the attached financial statements and related notes.

#### **Overview of the Financial Statements**

The <u>Balance Sheet</u> presents information on the USIP's assets and deferred outflows of resources and liabilities and deferred inflows of resources, with the difference between the two reported as net position. Over time, increases and decreases in net position may serve as a useful indicator of whether the financial position of the program is improving or deteriorating.

The <u>Statement of Revenues</u>, <u>Expenses and Changes in Fund Net Position</u> shows both operating and nonoperating revenues and expenses that occurred during the year. The difference between revenues and expenses is reported as a change to net position. Items are reported as the event occurs, regardless of the timing of the related cash flow.

The <u>Statement of Cash Flows</u> provides information on how various activities of the program affect cash and cash equivalents during the fiscal year.

The <u>Notes to Financial Statements</u> present additional information that is essential for a full understanding of the data provided in the accompanying financial statements.

Other information. In addition to the basic financial statements and accompanying notes, this report also presents required supplementary information concerning the program's development of claims over the last ten years.

**CIAW - Condensed Financial Information** 

	2017	2016
Current Assets	5,780,590	7,748,575
Noncurrent Assets	8,543	30,886
Total Assets	5,789,133	7,779,461
Deferred Outflows	0	0
Total Deferred Outflows	0	0
Current Liabilities	2,917,417	4,309,411
Noncurrent Liabilities	1,348,732	1,972,511
Total Liabilities	4,266,148	6,281,921
Deferred Inflows	0	0
Total Deferred Inflows	0	0
Net Investment in Capital Assets	8,543	28,303
Unrestricted	1,514,441	1,469,237
Total Net Position	1,522,984	1,497,540
Operating Revenues		
Member contributions Nonoperating Revenues	12,668,097	11,703,158
Interest Income	59,192	80,882
Unrealized Gain/Loss	(18,426)	0
Miscellaneous Income	0	13,240
Total Revenues	12,708,863	11,797,280
Operating Expenses	12,609,727	12,010,288
Total Expenses	12,609,727	12,010,288
Change in Net Position	99,135	(213,008)
Prior Period Adjustments	(73, 691)	0
Beginning Net Position	1,497,540	1,710,548
Ending Net Position	1,522,984	1,497,540

#### **Financial Statement Analysis**

The Cities Insurance Association of Washington (CIAW) was originally founded in 1988 with 34 founding member cities. The CIAW is a property and liability risk and insurance pooling program for cities, fire districts, and other special districts. Current membership in the program is 208 members. A board of directors, elected by the membership, governs the program. The Board of Directors contracts with Clear Risk Solutions, a third-party administrator, to carry out the day-to-day administrative, claims adjusting, marketing, and risk management services.

CIAW ended the year with a net income of \$99,135, just slightly higher than their budgeted amount of \$85,075. The net income was a little higher than budgeted due to the claims performance. Due to the implementation of GASB 72 & 29, it was necessary to do a prior period adjustment for "Unrealized Gain/Loss".

Current assets include cash and investments, as well as receivables from members, and excess/reinsurance carriers. Noncurrent assets include capital assets, net of depreciation. For more information on the pool's capital assets, refer to Note 7 in the Notes to Financials. Current liabilities are accounts payable, and reserves set aside for unpaid claims liabilities, and unearned member contributions. The pool utilizes the services of an actuary to determine that adequate reserves have been set aside to cover any potential future claims. Noncurrent liabilities include unpaid claims liabilities that won't be settled in the current year. For more information on claims liabilities, see Note 9 Unpaid Claims Liabilities, in the Notes to Financials.

#### **Requests for Information**

This financial report is designed to provide a general overview of the Cities Insurance Association of Washington's finances for all those with an interest. Questions concerning any of the information provided in this report or requests for additional financial information should be addressed to the CIAW's third-party administrator, Clear Risk Solutions, 451 Diamond Drive, Ephrata, WA 98823.

## Cities Insurance Association of Washington Balance Sheet

As of November 30, 2017

7.6 of 140 volition 50, 2011	2017
<u>ASSETS</u>	
Current Assets: Cash and Equivalents	\$5,184,626
Receivables  Member Contributions & Deductibles  Excess/Reinsurance Recoverable	\$75,540 \$520,424
TOTAL CURRENT ASSETS	\$5,780,590
Noncurrent Assets:  Excess/Reinsurance Recoverable Equipment Purchased (Net of Accumulated Depreciation)	\$8,543
TOTAL NONCURRENT ASSETS	\$8,543
Deferred Outflows	\$0
TOTAL DEFERRED OUTFLOWS	\$0
TOTAL ASSETS AND DEFERRED OUTFLOWS	\$5,789,133
LIABILITIES  Current Liabilities:	
Claim Reserves IBNR Open Claims (Case Reserves) Accounts Payable Unearned Member Contributions	\$290,219 \$1,032,335 \$72,340 \$1,522,523
TOTAL CURRENT LIABILITIES	\$2,917,417
Noncurrent Liabilities: Claim Reserves IBNR Open Claims (Case Reserves)	\$295,963 \$1,052,769
TOTAL NONCURRENT LIABILITIES	\$1,348,732
Deferred Inflows TOTAL DEFERRED INFLOWS	\$0 \$0
TOTAL LIABILITIES AND DEFERRED INFLOWS	\$4,266,148
NET POSITION  Net Investment in Capital Assets Unrestricted	\$8,543 \$1,514,441
TOTAL NET POSITION	\$1,522,984
TOTAL NET POSITION, LIABILITIES & DEFERRED INFLOWS	\$5,789,133

See Accompanying Notes to Financial Statements

#### Cities Insurance Association of Washington

#### STATEMENT OF REVENUES, EXPENSES AND CHANGES IN FUND NET POSITION

For The Fiscal Year Ended November 30, 2017

	2017
OPERATING REVENUE:	
Member Contributions	\$12,640,467
Local Agent Fee Revenue	\$27,630
Total Operating Revenue	\$12,668,097
TOTAL OPERATING REVENUE:	\$12,668,097
OPERATING EXPENSES:	
Incurred Loss/Loss Adjustment Expenses	
Paid on Current Losses	\$1,366,404
Change in Loss Reserves	\$624,439
Unallocated Loss Adjustments Expenses	
Paid Unallocated Loss Adjustment Expenses	\$945,333
Excess/Reinsurance Premiums	\$7,551,323
General and Administrative Expenses	\$2,102,469
Depreciation	\$19,760
Total Operating Expenses	\$12,609,727
OPERATING INCOME (LOSS)	\$58,370
NONOPERATING REVENUES (EXPENSES):	
Interest Income	\$59,192
Unrealized Gain/(Loss)	(\$18,426)
Total Nonoperating Revenues (Expenses)	\$40,765
Income Before Contributions, Transfers, Special and	
Extraordinary Items	\$99,135
Capital Contributions	
CHANGE IN NET POSITION	\$99,135
TOTAL NET POSITION, December 1	\$1,497,540
Prior Period Adjustment	(\$73,691)
TOTAL NET POSITION, November 30	\$1,522,984

See Accompanying Notes to Financial Statements

#### Cities Insurance Association of Washington STATEMENT OF CASH FLOWS

For The Fiscal Year Ended November 30, 2017

	2017
CASH FLOWS FROM OPERATING ACTIVITIES: Cash received from members Cash payments to TPA and Suppliers for goods and services Cash payments for claims Cash payments to third party Administrator	\$11,207,080 (\$10,592,785) (\$2,695,526)
Net Cash Provided (Used) by Operating Activities	(\$2,081,230)
CASH FLOWS FROM CAPITAL AND RELATED FINANCING ACTIVITIES: Purchase/Sale of Equipment Net Cash Provided (Used) by Capital and Related Financing Activities	\$0
CASH FLOWS FROM INVESTING ACTIVITIES: Interest Income Unrealized Gain/(Loss) on Investments	\$59,192 (\$18,426)
Net Cash Provided (Used) by Investing Activities	\$40,765
Increase (Decrease) in Cash and Cash Equivalents	(\$2,040,465)
Cash and Cash Equivalents, December 1	\$7,298,782
Prior Period Adjustment	(\$73,691)
Cash and Cash Equivalents, November 30	\$5,184,626
RECONCILIATION OF OPERATING INCOME TO NET CASH PROVIDED (USED) BY OPERATING ACTIVITIES:	
OPERATING INCOME	<b>2017</b> \$58,370
Adjustment to reconcile operating income to net cash provided (used) by operating activities: Depreciation Expense (Increase) Decrease in Accounts Receivable (Increase) Decrease in Prepaid Expense (Increase) Decrease in Equipment (Increase) Decrease in Prepaid Insurance Increase (Decrease) in Accounts Payable Increase (Decrease) in Unpaid Claims Liability Increase (Decrease) in Unearned Member Contributions	\$19,760 (\$143,587) \$0 \$0 \$0 \$6,340 (\$704,683) (\$1,317,430)
NET CASH PROVIDED (USED) BY OPERATING ACTIVITIES	(\$2,081,230)

See Accompanying Notes to Financial Statements

## NOTES TO FINANCIAL STATEMENTS CITIES INSURANCE ASSOCIATION OF WASHINGTON

### For the Period December 1, 2016 through November 30, 2017

The following notes are an integral part of the financial statements accompanying the annual report.

#### NOTE 1 – SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

The accounting policies of the Cities Insurance Association of Washington (CIAW) conform to generally accepted accounting principles as applicable to proprietary funds of governmental units. The following is a summary of the more significant policies.

#### a. Reporting Entity

The CIAW was formed under RCW Chapter 48.62 in conjunction with provisions as outlined in RCW Chapter 39.34. The CIAW was formed on September 1, 1988, for purposes of the joint purchase of insurance and/or joint self-insuring and/or joint hiring or contracting for risk management purposes, claims administration, and all other functions necessary to carry out provisions of the Interlocal Agreement.

The pool provides the following forms of joint self-insurance and reinsurance coverage for its members: property; including automobile comprehensive and collision, equipment breakdown and crime protection, and liability; including general, automobile, professional and wrongful acts, are included to fit members' various needs. Additional coverages available to members on an optional basis include earthquake, flood, uninsured/underinsured motorists, privacy/network liability and data breach.

Members contract to remain in the pool for a minimum of one year, and must give notice before November 30 terminating participation the following December 1. The Interlocal Agreement is renewed automatically each year. In the event of termination, a member is still responsible for contributions to the pool for any unresolved, unreported, and in-process claims for the period they were a signatory to the Interlocal Agreement.

A board of ten members is selected by the membership from three geographic areas of the state on a staggered term basis and is responsible for conducting the business affairs of the pool. The pool has no employees, but has contracted with a third-party administrator, Clear Risk Solutions, to perform the daily administration of the pool, including account education, risk management and loss control, and claims administration.

#### b. Basis of Accounting

The accounting records of the CIAW are maintained in accordance with methods prescribed by the State Auditor's Office under the authority of RCW Chapters 39.34 and 43.09. The CIAW also follows the accounting standards established by the Governmental Accounting Standards Board Statement (GASB) Statement 10 Accounting And Financial Reporting For Risk Financing And Related Insurance Issues as amended by the GASB Statement 30, Risk Financing Omnibus and the GASB Statement 31, Accounting and Financial Reporting for Certain Investments and for External Investment Funds.

The CIAW uses the full-accrual basis of accounting where revenues are recognized when earned and expenses are recognized when incurred.

Operating revenues are items that are directly related to the primary operations of the CIAW. Non-operating revenues are significant, recurring items that are not directly related to operation, such as interest income. The principal operating revenues of the pool are generated from annual billings for insurance to the members. Operating expenses include payment of claims, general and administrative costs, and excess/reinsurance costs.

#### c. Cash and Cash Equivalents

For purposes of the statement of cash flows, the CIAW considers all highly liquid investments with a maturity of three months or less when purchased to be cash equivalents.

d. <u>Capital Assets</u> – See Note 7

#### e. Receivables

All receivables are from members or insurance carriers and are, therefore, deemed collectible. All uncollectable accounts receivable under \$500 can be written off without Board permission, but are reported to the fiscal officer monthly. All uncollectable accounts receivable over \$500 may only be written off with Board approval.

f. Investments – See Note 3

#### g. Unpaid Claims Liabilities

The pool establishes claims liabilities based on estimates of the ultimate cost of claims, including future claim adjustment expenses, that have been reported but not settled, and of claims that have been incurred but not reported. The length of time for which such costs must be estimated varies depending on the coverage involved. Estimated amounts of salvage and subrogation and

reinsurance recoverable on unpaid claims are deducted from the liability for unpaid claims.

Because actual claim costs depend on such complex factors as inflation, changes in doctrines of legal liability, and damage awards, the process used in computing claims liabilities does not necessarily result in an exact amount, particularly for coverages such as general liability.

To reduce risk to its members, the association purchases aggregate stop loss coverage. Claims liabilities are recomputed periodically using a variety of actuarial and statistical techniques to produce current estimates that reflect recent settlements, claim frequency, and other economic and social factors. A provision for inflation in the calculation of estimated future claims costs is implicit in the calculation because reliance is placed both on actual historical data that reflect past inflation and on other factors that are considered to be appropriate modifiers of past experience. Adjustments to claims liabilities are charged or credited to expense in the periods in which they are made.

#### h. <u>Reinsurance</u>

The pool uses reinsurance agreements to reduce its exposure to large losses on all types of insured events. Reinsurance permits recovery of a portion of losses from reinsurers, although it does not discharge the primary liability of the pool as direct insurer of the risks reinsured. The CIAW does not report reinsured risks as liabilities unless it is probable that those risks will not be covered by reinsurers.

#### i. Member Premium and Unearned Member Premium (Assessments)

Member premiums (assessments) are collected at the beginning of the fiscal year and recognized as revenue in the period for which insurance protection is provided. The pool contribution is calculated based on a percentage of the member's apportioned excess/reinsurance cost.

#### j. <u>Unpaid Claims</u>

Claims are expensed as incurred. Claims reserves represent the accumulation of estimates for reported, unpaid claims, plus a provision for claims incurred but not reported. These estimates are continually reviewed and updated, and any resulting adjustments are reflected in current earnings.

#### k. Reserve for Unallocated Loss Adjustment Expenses

Pursuant to the contract in place between CIAW and its third-party administrator, the third-party administrator will administer in all matters related to the processing, supervision, and resolution of all program and program membership

claims or losses incurred during the term of the agreement. Due to this agreement, it is not necessary for the CIAW to carry a reserve for such expenses.

#### I. Exemption from Federal and State Taxes

Pursuant to revenue ruling number 90-74, income of Municipal Risk Pools is excluded from gross income under IRC Section 115(1).

Chapter 48.62 RCW exempts the pool from insurance premium taxes, and business and occupation taxes imposed pursuant to Chapter 82.04 RCW.

#### <u>NOTE 2 – STEWARDSHIP, COMPLIANCE, AND ACCOUNTABILITY</u>

Management is not aware of any violations of finance-related legal or contractual provisions.

#### **NOTE 3 – DEPOSITS AND INVESTMENTS**

#### a. <u>Deposits</u>

The CIAW's deposits are entirely covered by federal depository insurance (FDIC) or by collateral held in a multiple financial institution collateral pool administered by the Washington Public Deposit Protection Commission (PDPC).

#### b. Investments

The CIAW is a participant in the Grant County Investment Pool, an external investment pool. The responsibility for managing the pool resides with the County Treasurer. The pool is established from the RCW 36.29, which authorizes the County Treasurer to invest the funds of participants. The Grant County investment policy is established by the County Finance Committee, consisting of the County Treasurer, County Auditor, Chair of the Board of Commissioners and the Chief Accountant. The county external investing pool does not have a credit rating and had an average maturity of 1545 days.

As of November 30, 2017, the CIAW had the following investments:

	Statement Balance	Fair Market Value
		(0.975%)
Grant County Investment Pool	\$3,684,682	\$3,592,565
Total Investments	\$3,684,682	\$3,592,565

#### **NOTE 4 – RISK FINANCING LIMITS**

The following table reflects the risk financing limits on coverage policies issued and retained by CIAW for the 2016-17 policy year:

TYPE OF COVERAGE	MEMBER DEDUCTIBLES	SELF INSURED RETENTION	EXCESS LIMITS
Property Loss:			
Buildings and Contents	\$250 Standard – Fire Districts \$1,000 Standard – Cities & Special Districts (may vary)	\$25,000	\$100,000,000 per occurrence
Flood	\$25,000 each Named Insured suffering loss per occurrence except that covered property located at the time of loss in any flood zone identified by FEMA as a zone "V", "A" or Special Flood Zone Hazard Area "SFHA" is subject to the following flood deductibles: \$500,000 per occurrence applying to each building damaged, and \$500,000 per occurrence applying to personal property within a building, and \$500,000 per occurrence applying to all other covered property.	\$25,000	\$15,000,000 per occurrence and annual aggregate
Earthquake	The greater of 2% of the total value of all property at the locations suffering loss or \$50,000 for each Named Insured suffering loss per occurrence. Total value of all property means the total value of all property shown in the statement of values on file with the Company or its representative at the time of loss. A location means a single street address or if no street address, single legal description.	\$50,000	\$15,000,000 per occurrence and annual aggregate
Equipment Breakdown	Cities & Special Districts = \$2,500; Fire Districts = \$500; Deep Well Motor Pumps = \$10,000	\$0	\$100,000,000

Employee Dishonesty	\$250 Standard – Fire Districts \$1,000 Standard – Cities & Special Districts (may vary)	\$25,000	\$1,000,000 per occurrence and member annual aggregate
Auto Comp and Collision	\$250 Standard – Fire Districts \$1,000 Standard – Cities & Special Districts (some vehicles vary per schedule)	\$25,000	\$100,000,000 per occurrence
Liability Loss:			
Auto Liability including Bodily Injury, Property Damage and Underinsured Motorist	\$0 Standard – Fire Districts \$1,000 Standard – Cities & Special Districts (may vary)	\$100,000	\$10,000,000 per occurrence
General Liability including Bodily Injury, Property Damage and Personal Injury	\$0 Standard – Fire Districts \$1,000 Standard – Cities & Special Districts (may vary)	\$100,000 \$25,000-Law Enforcement	\$10,000,000 per occurrence; \$50,000,000 annual group aggregate
Wrongful Acts / Misc. Professional Liability	\$250 Standard – Fire Districts \$1,000 Standard – Cities & Special Districts (may vary)	\$25,000	\$10,000,000 per claim; \$50,000,000 annual group aggregate

#### NOTE 5 – EXCESS INSURANCE CONTRACTS/REINSURANCE

The pool maintains reinsurance and excess insurance contracts with several carriers which provide various limits of coverage over the pools self-insured retention limits. (All carriers are A rated.) The limits provided by these contracts are as follows:

Insurance Contracts	2016-17
General Liability	\$50,000,000
Automobile Liability	No Aggregate
Public Officials Liability	\$50,000,000
Employment Practices Liability	\$50,000,000
Property	No Aggregate
Equipment Breakdown	No Aggregate
Employee Dishonesty	No Aggregate

Per-occurrence coverage limits provided by the Pool, including the excess insurance limits combined with the Pool's self-insured retention limits are as follows:

Insurance Contracts	2016-17
General Liability	\$10,000,000
Automobile Liability	\$10,000,000
Public Officials Liability	\$10,000,000
Employment Practices Liability	\$10,000,000
Property	\$100,000,000
Equipment Breakdown	\$100,000,000
Employee Dishonesty	\$1,000,000

There have been no settlements that have exceeded coverage in the last three years.

#### Reinsurance transactions related to the pool were:

Reinsurance premiums ceded during the year were \$7,551,323. The estimated amounts that are recoverable from excess and reinsurers that reduced the liabilities on the balance sheet were \$1,399,795.

#### NOTE 6 - MEMBERS' SUPPLEMENTAL ASSESSMENTS AND CREDITS

The Interlocal Agreement provides for supplemental assessments to members in the event the fund lacks resources to pay claims.

#### NOTE 7 - PRIOR PERIOD ADJUSTMENTS

Due to CIAW implementing GASB 72 & 79, it was necessary to do a prior period adjustment to reflect the impact on the investment gain/loss for 2015/16.

#### **NOTE 8 – CAPITAL ASSETS**

#### a. <u>Capital Assets</u>

Capital assets are defined by the pool as assets with an initial, individual cost of more than \$5,000 and an estimated useful life in excess of five years.

Capital assets are recorded at historical cost. Capital assets activity for the year ended November 30, 2017, was as follows:

	Beg Bal	Inc/Dec	End Bal
Capital assets being depreciated:			
Equipment	\$126,409	\$(0)	\$126,409
Less Accum Depreciation	\$98,107	\$19,760	\$117,867
Total Capital Assets, net	\$28,302	\$(19,760)	\$8,542

Depreciation is calculated using the straight-line method with a useful life of five years for the equipment. This year, the pool sold one of its old simulators.

#### **NOTE 9 – RELATED PARTY TRANSACTIONS**

The CIAW's third-party administrator and insurance broker is Clear Risk Solutions. Clear Risk Solutions uses Apex and Peachtree Special Risk to place insurance coverage for the pool. Clear Risk Solutions, Apex and Peachtree Special Risk are owned by the same parent company, Brown and Brown, Inc.

#### **NOTE 10 – UNPAID CLAIMS LIABILITIES**

As discussed in Note 1, the pool establishes a liability for both reported and unreported insured events, which includes estimates of both future payments of losses and related claim adjustment expenses. The following table represents changes in those aggregate liabilities for the pool.

	<u>2017</u>	<u>2016</u>
Unpaid Claims and Claim Adjustment Expenses	\$3,375,968	\$3,876,671
at the Beginning of the Year		
INCURRED CLAIMS AND CLAIM ADJUSTMENT EXPENSES:		
Provision for Insured Events of Current Year	\$2,279,067	\$2,032,835
Increases (Decreases) in Provision for Insured		
Events of Prior Year	<u>\$(176,610)</u>	<u>\$(805,580)</u>
Total Insured Claims and Claim Adjustment		
Expenses	\$2,102,457	\$1,227,255
PAYMENTS:		
Claims and Claim Adjustment Expenses		
Attributable to Insured Events of Current Year	\$1,366,404	\$1,085,317
Claims and Claim Adjustment Expenses		
Attributable to Insured Events of Prior Year	<b>\$1,440,736</b>	\$642,641
Total Payments	\$2,807,140	\$1,727,958
Total Unpaid Claims and Claim Adjustment		
Expenses at End of Year	\$2,671,285	\$3,375,968
	<u> </u>	

#### NOTE 11 - FINANICAL SOLVENCY/REQUIRED ASSETS (WAC) 200-100

Revised WAC 200-100 requires CIAW to maintain certain levels of primary and secondary assets to meet solvency standards. As defined in WAC 200-100-03001 total primary assets, cash and cash equivalents less non-claim liabilities, must be at least equal to the unpaid claims estimate at the expected level as determined by the actuary. In Addition, total primary and secondary assets must be at least equal to the unpaid claims estimate at the 80% confidence level as determined by the actuary. Secondary assets are defined as insurance receivables, real estate or other assets (less any non-claim liabilities) the value of which can be independently verified by the state risk manager.

		11/30/2017	11/30/2016
Primary Asset Test			
Primary Assets		\$3,589,763	\$4,392,829
Estimated Claims Liabilities at Expected Level		\$2,671,285	\$3,375,968
	Results	Meets	Meets
Secondary Asset Test			
Primary &Secondary Assets		\$4,194,270	\$4,873,507
Estimated Claims at 80% Confidence Level		\$2,717,285	\$3,489,968
	Results	Meets	Meets

Cities Insurance Association of Washington
TEN YEAR CLAIMS DEVELOPMENT INFORMATION
Fiscal and Policy Year Ended November 30, 2017

2008         2010         2011         2012         2013         2014         2015         2014         2015         2014         2015         2014         2015         2017,577         11.784           4,730,567         4,746,220         11.286,402         9.239,751         10.756,016         11.188,392         14.022,712         12.017,577         11.784           4,730,567         4,477,230         5,488,409         4,540,686         4,540,686         3,249,489         3,234,992         2,921,765         3,022           1,465,797         1,838,831         2,411,293         2,387,366         8,2797,806         3,249,489         3,234,992         2,921,765         3,027,765           3,275,000         2,632,228         2,460,000         2,545,000         3,141,000         3,552,000         3,444,82         6,264,483         2,917,765         3,027,765           3,275,000         2,632,228         1,280,000         2,545,000         3,141,000         3,552,000         3,444,82         6,264,483         2,917,765         3,024,483           1,725,600         2,632,228         1,886,77         1,886,77         1,886,77         1,886,77         1,886,77         1,886,77         1,881,77         1,886,77         1,886,77         1,886,77	2016 2017	340 12,727,289 381 7,551,323 359 5,175,966		292 4,519,033 157 2,239,966 335 2,279,067	1,366,404 399	181 2,239,966	335 2,279,067 191	
2008         2009         2010         2011         2012         2013         2014           4,730,567         4,747,230         1,1,258,402         4,560,684         4,205,362         6,496,687         6,234           4,730,567         4,477,230         5,789,993         4,699,087         6,119,172         6,983,030         7,526,025         5,791,992         2,921,992         <		77 11,784,040 53 6,671,981 24 5,112,059		57 2,872,292 54 839,457 53 2,032,835	39 1,085,317 13 1,553,599 23	59 2,952,181	33 2,032,835 33 1,936,091 50	
2008         2019         2010         2011         2012         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2013         2014 <th< td=""><td></td><td>= 0</td><td></td><td></td><td></td><td></td><td></td><td></td></th<>		= 0						
2008         2009         2010         2011         2012           4,730,567         4,477,230         5,488,409         4,540,664         4,636,944         4,208,997           4,730,567         4,477,230         5,488,409         4,599,087         6,119,172         6,939           1,465,797         1,838,831         2,411,293         2,387,966         \$2,797,806         3,24           1,725,535         1,826,978         2,940,227         782,785         3491,682         5,30           2,777,272         1,826,978         2,460,000         2,545,000         3,141,000         3,55           2,777,272         1,826,978         2,460,000         2,545,000         3,141,000         3,55           2,776,996         1,826,978         2,615,548         2,908,265         2,701,861         2,327,909           2,276,996         1,866,978         2,615,383         3,003,497         2,997,909         2,276,996           2,276,996         1,866,978         2,615,353         3,003,497         2,997,909         2,276,996           2,137,435         4,820,723         2,043,852         4,448,756         2,339,018         8,322           2,276,996         1,866,978         2,615,548         2,960,000         2,946,		7 0	(,)					
8,746,220 11,258,402 9,239,751 4,268,990 5,488,409 4,540,664 4,730,567 4,477,230 5,769,993 4,699,087 1,465,797 1,838,831 2,411,293 2,387,966 9,177,608 2,940,227 7,627,785 2,545,000 2,545,000 2,772,535 1,529,114 1,422,475 1,856,757 2,077,272 1,856,978 2,460,000 2,545,000 2,276,996 1,856,978 2,428,808 2,819,984 2,276,996 1,856,978 2,615,548 3,003,497 2,276,996 1,856,978 2,615,353 3,003,497 2,276,996 1,856,978 2,615,353 3,003,497 2,276,996 1,856,978 2,615,353 3,003,497 2,276,996 1,856,978 2,615,353 3,003,497 2,276,996 1,856,978 2,615,353 3,003,497 2,276,996 1,856,978 2,615,353 3,003,497 2,276,996 1,856,978 2,615,353 2,246,000 2,246,000 2,276,996 1,856,978 2,615,353 3,003,497 2,276	2013	11,188,392 4,205,362 6,983,030	3,249,459	5,304,623 1,752,623 3,552,000	962,060 1,729,352 1,846,932 2,207,306 2,322,968	8,327,590	3,552,000 3,002,500 2,697,500 2,759,502 2,625,183	
8,746,220 11,258,402 4,730,567 4,477,230 5,789,993 4 1,465,797 1,838,831 2,411,293 1,465,797 1,838,831 2,411,293 1,725,536 1,529,114 1,422,475 2,077,272 1,866,978 2,940,227 2,276,996 1,849,816 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,348 2,276,996 1,856,978 2,615,348 2,276,996 1,856,978 2,615,348 2,276,996 1,856,978 2,615,348 2,276,996 1,856,978 2,615,348 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353 2,276,996 1,856,978 2,615,353	2012	10,756,016 4,636,844 6,119,172	\$2,797,806	3,491,682 350,682 3,141,000	852,530 1,953,714 2,321,347 2,465,359 2,701,851 2,997,909	2,339,018	3,141,000 3,030,000 2,998,564 2,997,910 2,997,909 2,997,909	
8,746,220 1 4,268,990 4 4,730,567 4,477,230 6 1,465,797 1,838,831 5 1,225,536 1,529,114 2,077,272 1,866,978 2,276,996 1,856,978	2011	9,239,751 4,540,664 4,699,087	2,387,966	3,307,785 762,785 2,545,000	943,668 1,856,757 2,856,033 2,819,984 2,908,265 3,006,165 3,003,497		2,545,000 2,946,000 2,923,000 2,829,267 2,958,224 3,007,165 3,003,497	
4,730,567 4,730,567 1,465,797 1,465,797 1,722,535 2,276,996 2,2776,996	2010	11,258,402 5,488,409 5,769,993	2,411,293	2,940,227 480,227 2,460,000	849,326 1,422,475 1,870,117 2,428,808 2,615,548 2,614,248 2,615,353		2,460,000 2,460,000 2,609,500 2,620,000 2,615,548 2,614,248 2,615,353	
	2009	8,746,220 4,268,990 4,477,230	1,838,831	8,177,608 5,545,380 2,632,228			2,632,228 1,856,978 1,856,978 1,856,978 1,856,978 1,856,978 1,856,978 1,856,978	
ed contribution estment revenue ed d d arried sated expenses red claims and es, end of policy red d d d d d d d d d d d d d d d d d d	2008	4,730,567	1,465,797	3,275,000		5,137,435	3,275,000 2,918,331 2,276,996 2,276,996 2,276,996 2,276,996 2,276,996 2,276,996 2,276,996	
1. Require and inverse cede Not E Earne Cede Not E Earne Sear Sear Sear Six year. Three year. Three year Three year. Three year Six year Six year Seven Eight yy Nine ye Six year Seven Cone year. Calaims: 6. Reestir Cone year Six year Sear Seven Three year Six year Sear Cone year Six year Six year Sear Cone year Six year Six year Sear Cone year Six year Sear Cone year Six year Sear Sear Cone year Cone year Six year Sear Cone year C	Required contribution	and investment revenue Earned Ceded Net Earned	ō.		Net paid (cumulative) as of: End of Policy Year One year later Two years later Three years later Four years later Four years later Six years later Six years later Six years later Six years later Seven years later Seven years later Nine years later	Reestimated ceded claims and expenses	Reestimated net incurred claims and expenses: End of Policy Year One year later Two years later Three years later Four years later Five years later Six years later Six years later Six years later Six years later Nine years later Seven years later Seven years later Seven years later	Increase (decrease) in estimated net incurred claims and expenses

Page 27 Washington State Auditor's Office

#### CITIES INSURANCE ASSOCIATION OF WASHINGTON REQUIRED SUPPLEMENTAL INFORMATION December 1, 2016 through November 30, 2017

This required supplementary information is an integral part of the accompanying financial statements.

#### 1. Ten-Year Claims Development Information

This table illustrates how the program's earned revenues (net of reinsurance) and investment income compare to related costs of loss (net of loss assumed by reinsurers) and other expenses assumed by the pool as of the end of each of the last ten years. The rows of the table are defined as follows:

- 1. This section shows the total of each fiscal year's gross earned contribution revenue and investment revenue, contribution revenue ceded to reinsurers, and net earned contribution revenue and reported investment revenue.
- 2. This line shows each fiscal year's other operating costs of the pool including overhead and claims expenses not allocable to individual claims.
- 3. This section shows the pool's gross incurred claims and allocated claim adjustment expenses, claims assumed by reinsurers, and net incurred claims and allocated adjustment expenses (both paid and accrued) as originally reported at the end of the first year in which the event that triggered coverage under the contract occurred (called policy year).
- 4. This section shows the cumulative net amounts paid as of the end of successive years for each policy year.
- 5. This line shows the latest re-estimated amount of claims assumed by reinsurers as of the end of the current year for each policy year.
- 6. This section shows how each policy year's net incurred claims increased or decreased as of the end of successive years. The 2017 re-estimations are based on actuary liability and property ultimate losses of the net layer, net of the stop loss. Re-estimations in prior years used a variety of methods including actuary liability estimates, management property estimates and aggregate stop losses. (These annual re-estimation results from new information received on known claims, reevaluation of existing information on known claims, as well as emergence of new claims not previously known.)
- 7. This line compares the latest re-estimated incurred claims amount to the amount originally established (line 3) and shows whether this latest estimate of claims cost is greater or less than originally thought. As data for individual policy years mature, the correlation between original estimates and re-estimated amounts is commonly used to evaluate the accuracy of incurred claims currently recognized in less mature policy years. The columns of the table show data for successive policy years.

#### Schedule T-1

## LIST OF PARTICIPATING MEMBERS CITIES INSURANCE ASSOCIATION OF WASHINGTON December 1, 2016 to November 30, 2017

#### **Member Cities**

Albion **Grand Coulee** Napavine South Cle Elum Asotin **Granite Falls** Nespelem Sprague Hartline Newport St. John Blaine Nooksack Ilwaco Starbuck Buckley Colfax lone Oakville Stevenson College Place Sultan Kahlotus Okanogan Colton Sumas Kittitas Omak Colville Oroville Krupp Uniontown Connell LaCrosse **Palouse** Waitsburg Cosmopolis Liberty Lake Prosser Washtucna Coulee Dam Lind Quincy Waterville Davenport Lyman Reardan Wilbur East Wenatchee Lynden Republic Wilkeson Lynnwood Electric City Ritzville Winlock Rock Island Woodland Elmer City Malden **Endicott** Mansfield Yakima Royal City Entiat Sedro-Woolley Marcus

#### **Member Special Districts**

SeaTac

Selah

Alpine Water District East Columbia Basin Irrigation District

Asotin County Cemetery District East Spokane Water District
Asotin County Public Facility District Elbe Water & Sewer District

Basin City Water-Sewer District Endicott Park and Recreation Dist #7

Bellingham Public Development Authority Gardena Farms Irrigation Dist Bridgeport Bar Irrigation District Garfield Parks & Recreation

Columbia Water & Power Irrigation District Glacier Water District

Mattawa

Moxee

**Ephrata** 

Fircrest

Columbia Valley Water District Grant County Cemetery District #1
Consolidated Diking Dist #1 Hunters Water District

Consolidated Diking Dist #2

Irvin Water District #6

Consolidated Diking Dist #3 Jefferson County Rural Library Dist

Consolidated Irrigation District #19

Dallesport Water District

Diking Improvement Dist #15

Drainage Improvement Dist #1

Kennewick Irrigation District

Kennewick Public Facilities Dist

King Co. Drainage Dist #13

Kittitas Co. Water District #2

Kittitas Reclamation District Lake Wenatchee Water District

Lakehaven Utility District

Lewis County Water & Sewer District #5

Lexington Flood Control Zone

Lind Cemetery District

Lower Stemilt Irrigation District

Lynnwood Transportation Benefit District

Malaga Water District Moab Irrigation District

Moses Lake Irrigation & Rehab District

Naches-Selah Irrigation District North Spokane Irrigation District

North Whidbey Park & Recreation District

Okanogan County Transit Authority Orchard Avenue Irrigation District Pasadena Park Irrigation District

Peshastin Water District

Pierce County Flood Control Zone District

Pierce County Noxious Weed Point Roberts Park & Rec. #1

Port of Ephrata
Port of Kennewick
Port of Quincy

Prosser Transportation Benefit District

Quincy Columbia Basin Irrigation District Ritzville Public Development Authority Rosalia Park & Rec. District #5

Roza Irrigation District

Skagit Co. Dike Drainage & Irrigation Dist #12

Skagit Co. Drainage Dist #16 Skagit Co. Drainage Dist #14 Skagit Co. Sewer District #2

South Banks Lake Mosquito Control Dist #3 South Columbia Basin Irrigation District

Spokane Aquifer Joint Board Spokane County Water Dist #3

Startup Water District

Sunnyside Valley Irrigation District

Tacoma-Pierce Co Employment & Training
Tacoma Community Redevelopment Authority

Timberland Regional Library Trentwood Irrigation District

Uniontown Community Development Association

Washington State School Directors Assoc. Whitman County Public Hospital District #2

Yakima County Rural Library District Yakima Joint Board of Control #1 Yakima-Tieton Irrigation District

#### **Member Fire Districts**

Adams Co FPD #1

Aero-Skagit Emergency Service

Blue Mountain FD#1

Central Valley Ambulance Authority

Chelan Co FPD #1 Chelan Co FPD #3 Columbia Co FPD #1

Columbia Walla Walla Co Fire District #2

Douglas Co FPD #2 Douglas Co FPD #5 Ferry/Okanogan FPD # 13 Ferry/Okanogan FPD #14

Franklin Co FPD #1
Franklin Co FPD #4
Glacier Fire and Rescue
Grant Co FPD #13
Grant Co FPD #4
Grant Co FPD #3
Grant Co FPD #14
Grant Co FPD #14
Grays Harbor Co FPD #5

Kent Regional Fire Authority3112

King Co FPD #4 DBA Shoreline FPD King Co FPD #28 and Special Rescue

King Co FPD #34 King Co FPD #50 Kittitas Co FPD #6 Klickitat FPD #10

Lincoln Co FPD #5 and Davenport FPD

Lincoln Co FPD #7

Lincoln Co Emergency Communications

North Pacific County EMS

Okanogan FPD #4 Okanogan FPD #9 Okanogan FPD #16

Okanogan County Rural FD #1

Pacific Co FPD #8
Pierce Co FPD #26
Region 6 Training Council
Riverside Fire and Rescue
San Juan Co FPD #5
Skagit Co FPD #10
Skagit Co FPD #19
Snohomish Co FPD #10
Snohomish Co FPD #5

Stevens Co FPD #10 Stevens Co FPD #3 Stevens Co FPD #4

West Thurston Regional Fire Authority Whatcom Co FPD #1 Whatcom Co FPD #7 Whatcom Co FPD #14 Whatcom Co FPD #21 dba North Whatcom Fire & Rescue Whitman Co FPD #1 Whitman Co FPD #2 Whitman Co FPD #4 & City of Palouse FPD

#### Schedule T-2

#### DES SCHEDULE OF EXPENSES

Cities Insurance Association of Washington For the Fiscal Year Ended November 30, 2017

Contracted Services:					
Third Party Administrator Fees	556,571				
Actuary	18,710				
Audit Expenses	26,835				
Legal Fees	16,008				
Other Consultant Fees (Lobbyist)	13,126				
General Administrative Expenses:					
Miscellaneous & Supplies	21,275				
Simulators	187,385				
Retreat/Board Meetings	13,967				
Depreciation	19,760				
Prelitigation Program	123,612				
Account Education/Training	16,658				
Underwriting Fees	1,012,707				
Marketing	24,965				
Member Assistance	2,821				
Other:					
Medicare Reporting	12,000				
Director's E&O	28,200				
Local Agents Fees	27,630				
Total Operating Expenses	2,122,230				

#### ABOUT THE STATE AUDITOR'S OFFICE

The State Auditor's Office is established in the state's Constitution and is part of the executive branch of state government. The State Auditor is elected by the citizens of Washington and serves four-year terms.

We work with our audit clients and citizens to achieve our vision of government that works for citizens, by helping governments work better, cost less, deliver higher value, and earn greater public trust.

In fulfilling our mission to hold state and local governments accountable for the use of public resources, we also hold ourselves accountable by continually improving our audit quality and operational efficiency and developing highly engaged and committed employees.

As an elected agency, the State Auditor's Office has the independence necessary to objectively perform audits and investigations. Our audits are designed to comply with professional standards as well as to satisfy the requirements of federal, state, and local laws.

Our audits look at financial information and compliance with state, federal and local laws on the part of all local governments, including schools, and all state agencies, including institutions of higher education. In addition, we conduct performance audits of state agencies and local governments as well as <u>fraud</u>, state <u>whistleblower</u> and <u>citizen hotline</u> investigations.

The results of our work are widely distributed through a variety of reports, which are available on our <u>website</u> and through our free, electronic <u>subscription</u> service.

We take our role as partners in accountability seriously, and provide training and technical assistance to governments, and have an extensive quality assurance program.

Contact information for the State Auditor's Office				
Public Records requests	PublicRecords@sao.wa.gov			
Main telephone	(360) 902-0370			
Toll-free Citizen Hotline	(866) 902-3900			
Website	www.sao.wa.gov			